

**Luttrell Blaine Corryton Utility District
Schedule of Fees & Service Charges
Effective August 1, 2023**

Payment Options: We accept Cash, Checks, Money Orders: Payment Drop Box (Available 24 Hours/Day).

We also have available at no charge Automatic Bank Draft (ask our office staff how to sign up).

Visit our website at www.lbcud.com
To pay your bill on line using a credit card.
(Visa, Discover, Mastercard)

or
Pay your bill by telephone using a credit card
Call 1-866-272-2998

(Credit cards are charged a processing fee by the credit card company).

Office Hours

Monday through Friday: 8:00 am—4:30 pm Closed for lunch 12:30 pm—1:00pm

Current Rates and Charges

Meter on Water Line Side: Tap on Line side of road \$1,150 plus a \$75.00 Service Charge = \$1,225.00

Meter requiring Road Crossing: Tap on opposite side of road \$1,375.00 plus a \$75.00 Service Charge = \$1,450.00

Service Charge to Open Account: \$75.00 Service Charge (**Non-Refundable**)

An existing Customer may pay a “Transfer Fee” of \$40.00 if they are moving from one location to another within the district. Any bill owed by the customer shall be moved to the new residence.

NOTE: The customer must be an existing customer to be eligible for the “transfer fee”.

Rental Property: Any renter requesting water service shall produce a **Rent Receipt**. The Account must then be placed in the renter’s name as written on receipt.

Present Water Rates: Minimum Bill: Zero (0) to 2,000 Gallons: \$ 21.25 Cost/1,000 Gallons: \$ 6.50

Note: Meter over the standard 5/8” have an additional monthly charge. These charges are as follow:

1”= \$8.80, 1 1/2 “ = \$16.50, 2” = \$33.00, 3”= \$55.00, 4”= \$115.00, 6”= \$230.00

Meter Service Charge: A charge of \$2.00 per month shall be assessed for each customer’s water meter.

Leak Insurance: A charge of \$1.85 shall be assessed each month for Water Leak Protection, carried through HomeServe. A customer can OPT-OUT OF THIS PROGRAM, but no leak adjustment for a leak can be made without specific Board approval. At this time only residential customers are eligible for this program.

Water Line Protection: HomeServe offers a water line protection program for \$4.95 per month. Any customer desiring this program must call and sign up for the program. Contact our Office for Info.

Water rates are listed without Sales Tax. Sales tax is added based on the tax rate in the county you live.

Returned Bad Checks: All returned checks have a charge of \$30.00. Returned checks may only be made up by cash or money order.

Payment Date: The Net Payment amount is due by the 10th of each month. The Gross Payment is due after the 10th of each month, which has a 10% penalty assessed.

Mail Payments: You may pay by mail but it needs to arrive by the 10th to avoid the late fee.

Disconnection of Service: ANY BILL NOT PAID IN FULL BY THE 21st OF EACH MONTH MAY BE DISCONNECTED WITHOUT NOTICE. **WE DO NOT SEND A NOTICE PRIOR TO CUT-OFF FOR NON PAYMENT.**

Should your water service be disconnected for non-payment the total bill, plus a \$40.00 service charge must be paid before the service will be restored. To restore water service after regular business hours the charge is \$75.00. **LBC does not turn on service cut off for non-payment after 8:00 PM**

Note: A \$1.30 per year fee will be added to a monthly Bill (generally in August) to pay for the **State Maintenance** per customer fee charged by the State of Tennessee. (subject to change)

Notice: Failure to receive Bill does not relieve consumer of Payment and Penalty.

LBC Utility does the billing for the City of Luttrell and the City of Blaine Sewer: WE DO NOT SET THESE RATES. CONTACT YOUR CITY FOR A COPY OF THEIR RATES AND FEES.

LUTTRELL-BLAINE-CORRYTON UTILITY DISTRICT

Current Rules and Regulations

Multiple Connections: Multiple connections are discouraged. However, if they do occur each apartment, trailer, house, etc. will be assessed a minimum bill plus the water usage. Example: 2 trailers on 1 meter would receive 2 minimum bills plus any additional water charge over the 2,000-gallon minimum.

Service Charge to Open Account \$75.00. Non-Refundable

Existing Customer TRANSFER FEE: \$ 40.00

Meter Damages (by Customer): Actual Replacement cost plus \$25.00 service fee.

Meter Cut Off Replacement: Any meter requiring a meter cut off replacement valve due to customer's action(s) will be assessed a \$100.00 fee, for normal hours, \$200.00 after hours. The meter cut off is installed for district maintenance only. Any new customer purchasing a NEW WATER METER shall be required to provide their own cut off valve in front of the meter prior to getting service.

Removal of Locking Device: \$50.00 charge plus possible criminal charges.

Meter Accuracy Checks: Accuracy testing may be preformed for a \$20.00 service charge if no malfunction is detected.

Pressure Checks: A service charge of \$20.00 May be imposed if checks are performed and no malfunction of district equipment is found.

LBC has adopted the State of Tennessee Department of Health and Environment Cross Connection Policy.

Cross Connections: Cross connections are strictly forbidden. All new meter connections made shall be inspected to assure no cross connection to any other water source exist.

Sprinkler Systems: At this time LBC cannot guarantee a continuous flow at a sufficient pressure to operate a sprinkler system. Therefore, no charges will be assessed should the owner install such system.

Line Extensions: The LBC Utility District and the Department of Health and Environment, when applicable, must approve any proposed line extension. The following rules also apply:

1. The developer of any subdivision shall sign a developer's agreement detailing all requirements for installation and equipment required.
2. The installer of any line extensions, contractor, etc., shall be responsible all maintenance/repairs for one (1) year.
3. The final cost for installation of any line extension shall be provided to LBC. This is to ensure LBC maintains compliance with its auditor's requirements in maintaining the value of its system.

Returned Bad Checks: All returned bad checks have a charge of \$30.00. This is to be made up in cash or money order only. If the check is not made up your services may be disconnected.

Notice: Failure to receive Bill does not relieve consumer of Payment and Penalty.

L.B.C. Utility District

Commissioners: Denny Bates, Woody Roach, Jack Huddleston

Office Manager: Debbie Munsey

Office Associate: Tori McGinnis